

SWIFT CURRENT

FIRE DEPARTMENT



2016 ANNUAL REPORT

Swift Current Fire Department

VISION

Safeguarding our community through prevention and protection

MISSION

We are a composite fire department that delivers quality fire, rescue and pre-hospital medical services to our community and neighbours using progressive methods while pursuing a high standard of integrity and professionalism.

VALUES

- Integrity
- Accountability
- Well being of residents
- Continuous learning & development
- Cost effectiveness in all we do
- Creativity
- Excellence in customer service
- Empowerment

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1.0 FIRE CHIEF'S MESSAGE

Thank you to the citizens of Swift Current for the opportunity to serve you over the past year. This report will highlight the efforts we have put forth to help keep Swift Current a “*Safe and Caring Community*” as well as the activities we regularly partake in to ensure our members are ready to respond to your needs when emergencies occur. Your fire department is one of the busiest in Saskatchewan. We have regular programs such as our smoke alarm program, our fire inspection program, and our school outreach program which are designed to ensure that the tools are in place to keep you safe.



Regular fire hydrant flow testing, fire truck testing and equipment testing is conducted annually to ensure that the infrastructure you have purchased for us is ready when needed. This also ensures that our firefighters are safe when they respond to emergencies. Your investment in this apparatus and equipment is not taken for granted by our members.

Our regular training program is designed to maintain our key firefighting skills as well as specialty training for rare events such as rope rescue, water rescue, dangerous goods spills, and entrapments. We demand a high standard of our members and they respond with enthusiasm to new and exciting training opportunities. As a result, you have a very highly trained and competent fire department which is a leader in Saskatchewan.

The most important reason why Swift Current is a “*Safe and Caring Community*” is you, the citizens of this great community. You, the citizens, have bought into our public safety programs and messages and are on constant vigil against unsafe situations. Early discovery and notification of emergency services allows us to be more responsive to emergency incidents and to bring them under control in a timely manner before there is a major loss of life or property.

Denis M. Pilon, CD, CFO
Fire Chief

2.0 DEPARTMENT OPERATIONS

The Swift Current Fire Department has accomplished some significant achievements in 2016 and has set some new goals for 2017. In addition, on a yearly basis the department completes charity work and educates the community on fire prevention.

2.1. Major Accomplishments

- Completion and adoption by City Council of the Fire Department Master Plan 2016.
- Hosted a provincial fire investigator course with the first ever courtroom training session in Saskatchewan.
- Development of a long range plan for replacement of the fire hall.
- Hosted the Saskatchewan Professional Fire Fighters Association annual meetings.

2.2. Future Initiatives

- Complete the adoption of the new Municipal Emergency Plan.
- Provide City Council with an operational emergency plan detailing their roles and responsibilities.
- Start development of 'shovel ready' plans for the construction of a new fire hall.
- Complete the resurfacing of the training ground with millings from the #4 Highway.

2.3. Emergency Management Office

- Completed the re-write of the municipal emergency plan and prepared it for adoption.
- EMO Coordinator attended the Disaster Forum in Banff, Alberta and the Saskatchewan Emergency Planners Conference in Saskatoon.
- Developed the event specific emergency plan for the Roger's Hometown Hockey, Ford World Women's Curling, Snowbirds, Canadian Cowboys Association Finals Rodeo, and Frontier Days Fair and Rodeo.
- Three employees completed the Emergency Planning Certificate Course.

2.4. Giving Back to the Community

The Swift Current Firefighters Charitable Foundation raised \$15,000 and donated over \$19,000 throughout 2016. Most of the donations were to local organizations including:

- Salvation Army Christmas Campaign
- Kids in Safe Seats
- Royal Canadian Legion
- Swift Current Minor Football
- Swift Current District Music Festival
- Dr. Noble Irwin Foundation
- SPFFA Burn Fund
- Various Local Families
- Muscular Dystrophy Canada
- West Bank Bible College
- Southwest Victims Services
- Juvenile Diabetes Association
- Cancer Society
- Dry Grad (Swift Current Comp School)
- MS Society
- 2 local Preschools
- Saskatchewan Fallen Police Officers
- The ALS Association
- Crohn's and Colitis Society
- Fairview School Playground Fund
- Swift Current SPCA
- Rock Solid Refuge



The Tye Variety Show is a major fundraiser for the Swift Current Firefighter's Charitable Foundation. The event is family orientated providing free tickets to all elementary school children by the local individuals and businesses to enjoy an evening of comedy, illusions and juggling. This fundraising effort has been ongoing for approximately 30 years with annual net proceeds in excess of \$7,000. Proceeds stay within the community meeting local immediate needs and benefiting established charities.

The Foundation wishes to thank the administration for their support of the Tye Variety Show helping to make it possible to raise money for local needs.

The Charity partnered with the Dr. Noble Irwin Health Care Foundation and Swift Current Ambulance for an Annual Charity Golf Tournament to raise funds for the Dr. Noble Irwin Health Care Foundation, Swift Current Firefighter's Charitable Foundation and the SPFFA Burn Fund. The 9th Annual Golf Tournament organized for June 2016 was a great success raising over \$7,000 for the Charities.

2.5. Student Work Experience Program

Since 1993 the department has hosted Swift Current Comprehensive High School work experience students wishing to get a critical look at the fire service as a career. Last year the department hosted two students, one in each of the spring and fall semesters. Students are selected based on an application resume, interview and essay. Many of these students have gone on to join the fire service through fire colleges, or the internal auxiliary training program. The two students that joined us in 2016 were:

- Chloe Smith - Spring semester. Chloe was active with the Wildcats hockey team and will be looking to pursue a career within the fire service after her hockey scholarship.
- Hannah Dyck - Fall semester. Hannah enjoyed her time with the department and is looking to a career in emergency services with a focus on emergency medical services. Hannah wants to graduate and apply to Sask. Polytech for her PCP.

2.6. Public Education and Community Safety

The Fire Department concentrates considerable resources and effort on the concept of prevention. The department works hard to find new and exciting initiatives to capture the attention of the public. Each of these projects is used to educate and engage citizens to consider safety on a daily basis.

2.6.1. Smoke Alarm Program

The door-to-door Smoke Detector Program is an ongoing initiative of the department. Every year during late spring, on duty fire fighters take to the streets canvassing door-to-door offering to check smoke detectors. This campaign is extremely successful not only due to the fact that the department provides free smoke detectors and batteries to residents who can not afford to purchase new units but the department also sees a significant number of residents who had already checked or replaced the batteries in their detectors because they heard of the program through local advertising. 2016 was the ninth year of the department's campaign in which the south side of the City was the main target area. This was the third time the department canvassed the south side.

2.6.2. Public Education and Tours

The Fire Department continues to provide tours to schools, clubs and early learning center programs throughout the year. The department uses these station visits as an occasion to create a learning opportunity for the visitors while keeping the tours and information age appropriate. In addition to the department's station tours, the department also provides education program for groups and associations outside the fire hall including fire extinguisher training, emergency evacuation orientations and assistance in reviewing building evacuation plans, seniors building education and general fire safety education.

2.6.3. Fire Prevention Week

Swift Current Fire Department continues to participate in the annual fire prevention week campaign, which was held October 9th to 15th, 2016. The department uses this week as the main kickoff for the local campaign, school programs and the international theme. The department's program uses school activities, student grab bags with fire prevention themed items and a home escape plan activity to integrate the students with learning.

The department's main event of the week is to get students to complete and submit their family home escape plan. All plans are entered into a draw with some highly sought after prizes including a ride to school in a fire truck and fire chief for the day. Both of these events are extremely popular with the students.

2.6.4. Media Campaign

The department's media campaign is directed to involve not only multiple age groups but multiple media types, using a variety of approaches to reach the greatest number of people in the community. The department uses traditional methods of radio advertising and newspaper articles as well as social media methods including Twitter and Facebook to get safety information out to the public. The department also engages the community in general interest pieces about the emergency responses that were attended with the hopes of educating people about safety in an indirect method.

2.6.5. Occupational Health and Safety

The Swift Current Fire Department operates an Occupational Health and Safety Committee under the guidance and supervision of the City of Swift Current Health and Safety Coordinator. Meetings are held on a regular basis with variance provided to accommodate the shift rotation of committee members. The Department completes a monthly inspection of the facility and first aid kits. Committee members voice concerns and issues that have been brought forward from staff to the meeting to be addressed, discussed and corrective action taken where applicable.

2.6.6. Occupancy Inspections

Building inspections are conducted by the on duty crews and the Deputy Chief of Prevention. The inspections are separated into multi-family residential, commercial / industrial, and high risk, with the multi-family residential being completed every year and all other occupancies being completed every other year. Crews receive a monthly allotment of inspections to complete as well as being responsible for the follow-up inspections to ensure compliance with the National Fire and Building Codes. Documentation is written for each inspection and a copy is provided to the owner or occupant for correction of deficiencies. Inspection information is logged and recorded in the fire department's Fire House data system. **Figure 2.1** illustrates the total number of inspections completed year over year as well as showing the number of follow-up inspections to ensure compliance.

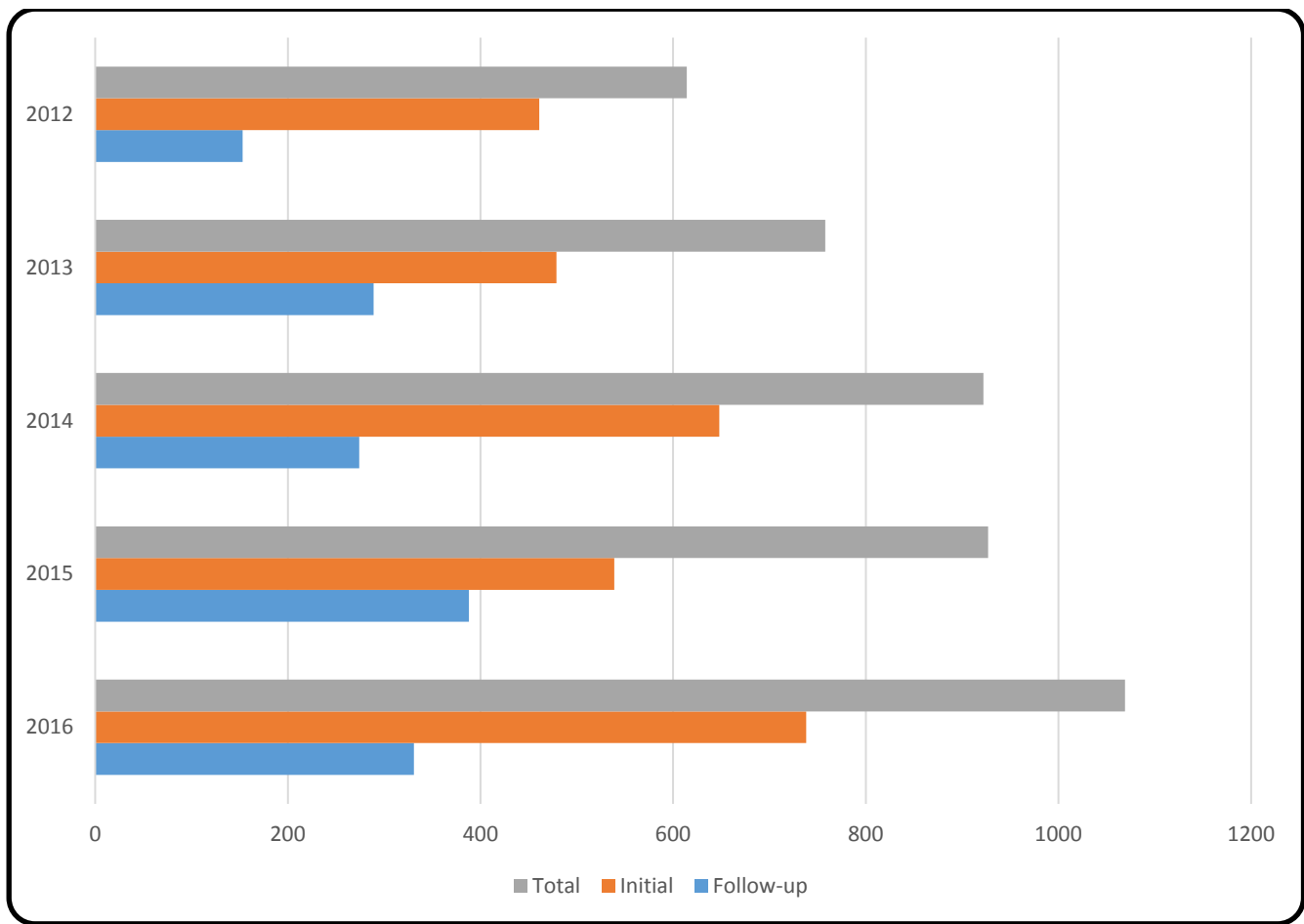


Figure 2.1 Inspection Summaries

2.7. Hockey Skills Camp

In May of 2016 the Swift Current Firefighters hosted the Saskatchewan Professional Fire Fighter's Annual meeting. As part of the event, the department put on a Hockey Skills camp at Fairview Arenas promoting Youth in Sports and post-secondary education. Some highly skilled hockey players participated in the event including Bobby Jo Slusar, Bailey Habscheid (a local auxiliary firefighter) and Andy Blanke as well as representatives from fire departments from across Saskatchewan. The event was a great success with over 300 in attendance.



SC FIRE FIGHTERS PROMOTING YOUTH IN SPORTS & POST SECONDARY EDUCATION

HOCKEY SKILLS COMPETITION 2016

Tuesday May 17 4:00 - 8:00 pm
Fairview West Arena

FREE to Boys & Girls of all Ages!
ONLY 200 spots Available!

Register by emailing
local318@sasktel.net

\$5 2 pcs of Pizza & Drink
Proceeds to Swift Current
Fire Fighter Charity

Who's Coming...

BOBBY JO SLUSAR
WILDCATS TEAM CANADA

BAILEY HABSCHIED
WILDCATS TEAM SASKatoon UNIVERSITY

ANDY BLANKE
SASKatoon U OF S PLAYERS

What to Bring--

Hockey Stick
Helmet
Hockey Gloves
Favourite Team Jersey

innovation
DRINK WATER
Keep the good ideas.

2.8. Budget

The following three figures show the annual budget, annual revenue and cost per capita with a 10-year reference for comparison.

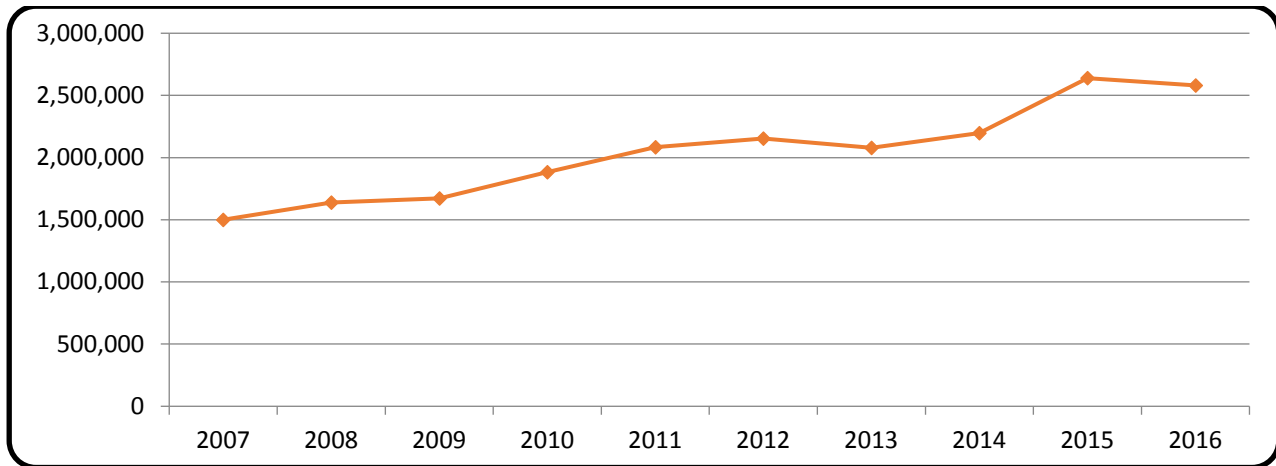


Figure 2.2: 10-year Operating Budget Comparison

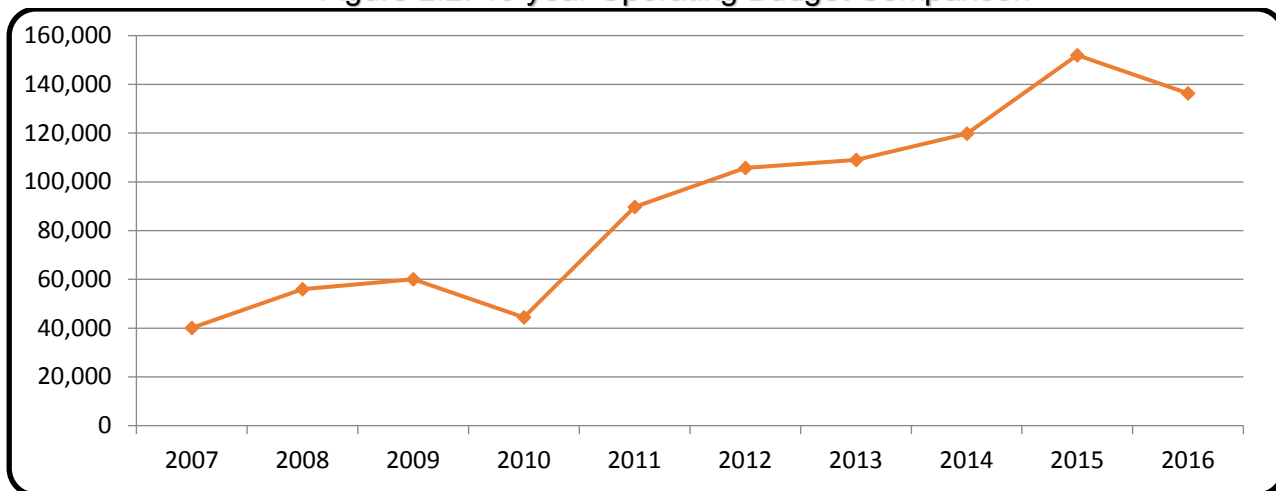


Figure 2.3: 10-year Revenue Comparison

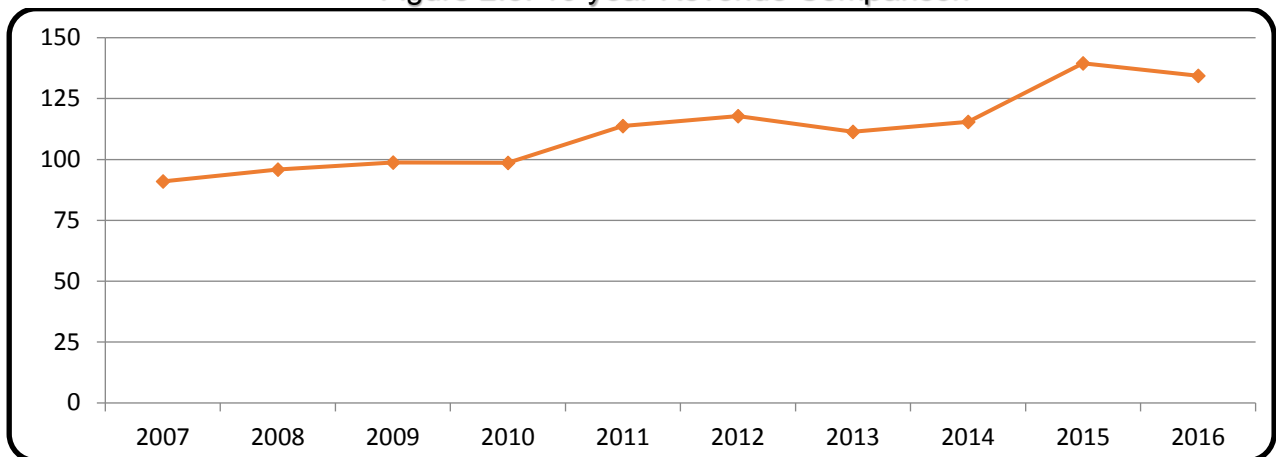


Figure 2.4: 10-year Cost per Capita Comparison

3.0 EMPLOYEES

The Swift Current Fire Department consists of a total of 20 full-time employees and 16 paid-on-call Auxiliary firefighters.

3.1. Administration

Denis Pilon – Fire Chief

Pete L'Heureux – Deputy Fire Chief of Prevention

Darren McClelland – Deputy Fire Chief of Operations

Rhonda Winter – Administrative Assistant

3.2. Platoons

There are four platoons within the Swift Current Fire Department as summarized **Table 3.1**.

Table 3.1: Platoon Structure

Platoon	Firefighters	Auxiliary Firefighters
A	Rod Smith - Captain Ryan Hunter - Acting Captain Jim Green - Firefighter Doug Leibel - Firefighter	Pat Thibault - Firefighter Joel Rogers - Firefighter Jason Holderbein - Firefighter
B	Greg Campbell - Captain Trevor Braun - Acting Captain Mark Galbraith - Firefighter Regan Darby - Firefighter	Andrew Purcell - Firefighter Bailey Habscheid - Firefighter in training Justin Kehler - Firefighter
C	Rick Anderson - Captain Kent Silbernagel - Acting Captain Chris Haichert - Firefighter Keith McLeod - Firefighter Karla Cairns - Firefighter (Temp)	Todd Condie - Firefighter Gord Frank - Firefighter Scott Sundquist - Firefighter Derek Jahnke - Firefighter in training
D	Jerry Funk - Captain Earl Braun - Acting Captain Cody Yolland - Firefighter Aaron Stewart - Firefighter	Darvin Giesbrecht - Firefighter Shayne Powell - Firefighter in training Dione Hunter - Firefighter Jonathan England - Firefighter in training

3.3. Appointments

Karla Cairns – Firefighter (Temp)

Derek Jahnke – Auxiliary Firefighter

Johnathan England – Auxiliary Firefighter

3.4. Retirements

Rhonda Winters – Administrative Assistant

3.5. Resignations

Darcy Henderson – Auxiliary Firefighter

Bret Neuman – Auxiliary Firefighter

3.6. Awards

Saskatchewan Protective Services Medal – 25 years service

- Rod Smith
- Jerry Funk
- Greg Campbell

City of Swift Current Employee Recognition

- Jerry Funk – 25 years
- Greg Campbell – 25 years

SUMA – 20 years service

- Rhonda Winters

3.7. Employee Certifications

The Swift Current Fire Department strives to continue with on-going education for all firefighters. **Table 3.2** summarizes the fire education that was completed in 2016 by full-time firefighters while **Table 3.3** shows the EMS Education that was upgraded in 2016.

Table 3.2 2016 Fire Education Statistics

Fire Education	# of Firefighters
NFPA 1002 Pump Operator	2
NFPA 1021 Fire Officer 2	4
NFPA 1021 Fire Officer 3	1
NFPA 1031 Fire Inspector 1	1
NFPA 1033 Fire Investigator	9
NFPA 1041 Fire Instructor 2	6
NFPA 1006 Rope Rescue Level II	3
Crude by Rail	3

Table 3.3 2016 EMS Education Statistics

EMS Education	# of Firefighters
PCP Upgrade	3

3.8. Department Sick Days

The year 2016 shows an increase in department sick days.

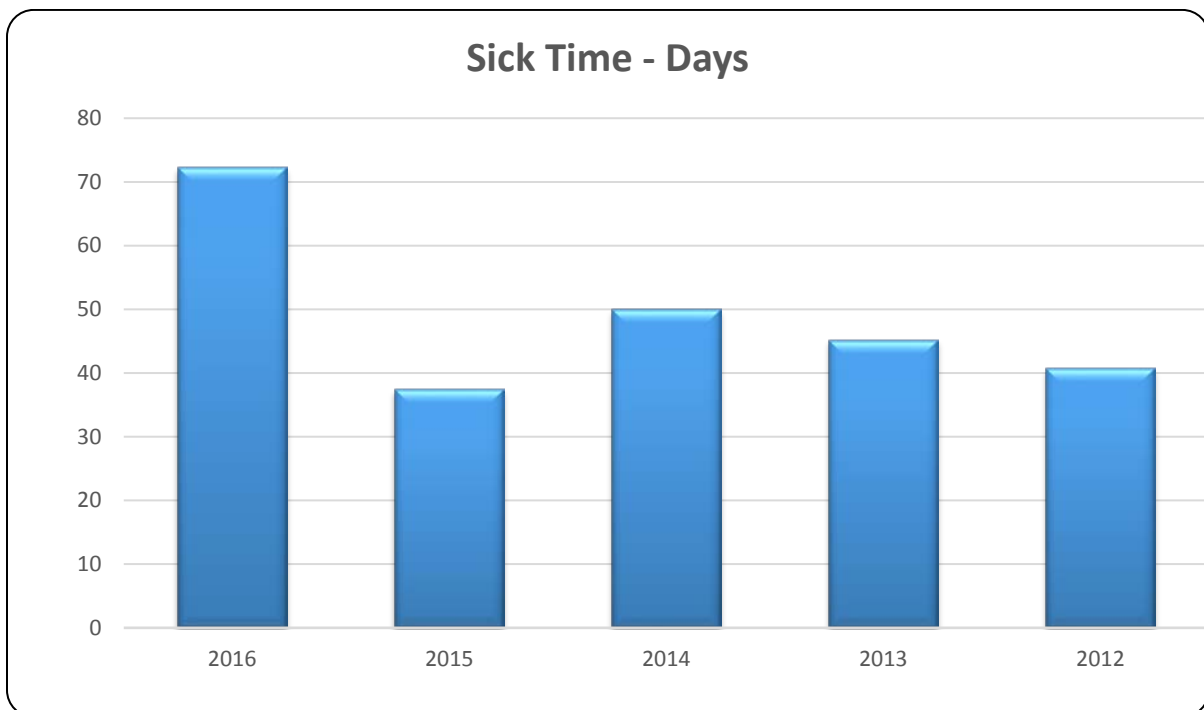


Figure 3.1: Department Sick Days

4.0 CALL VOLUME SUMMARY

The following two graphs illustrate the total call volumes and incident types that occurred in 2016. As you can see in **Figure 4.1**, the number of emergency calls continues to trend up over time.

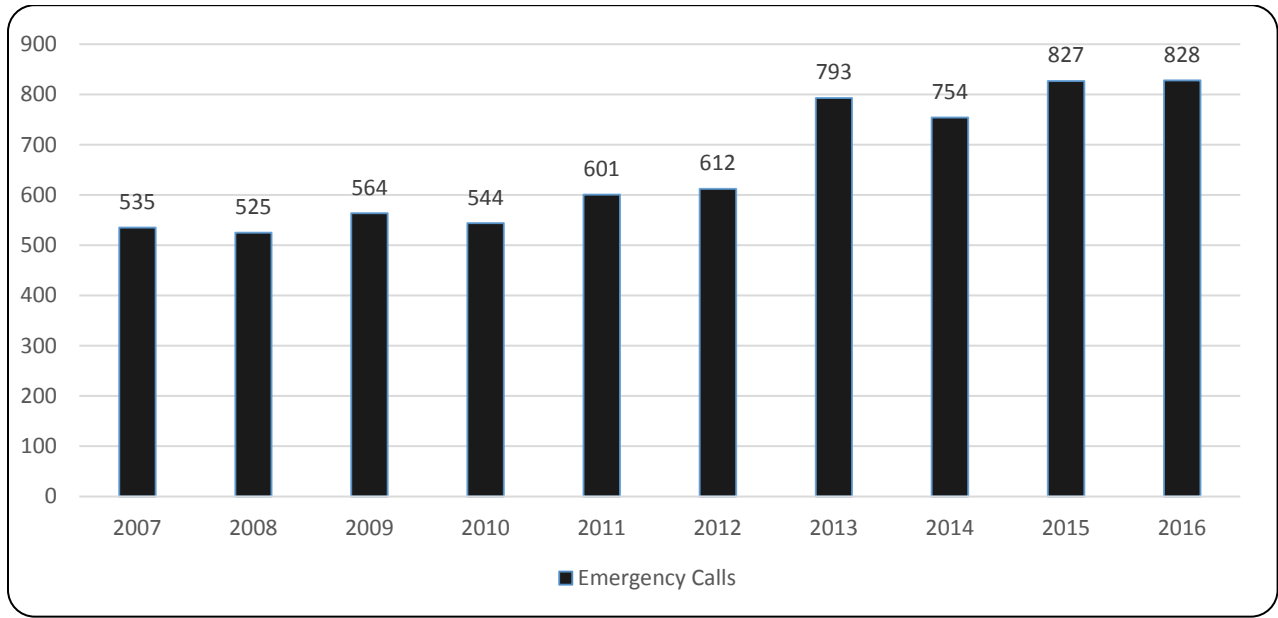


Figure 4.1: Total Call Volume

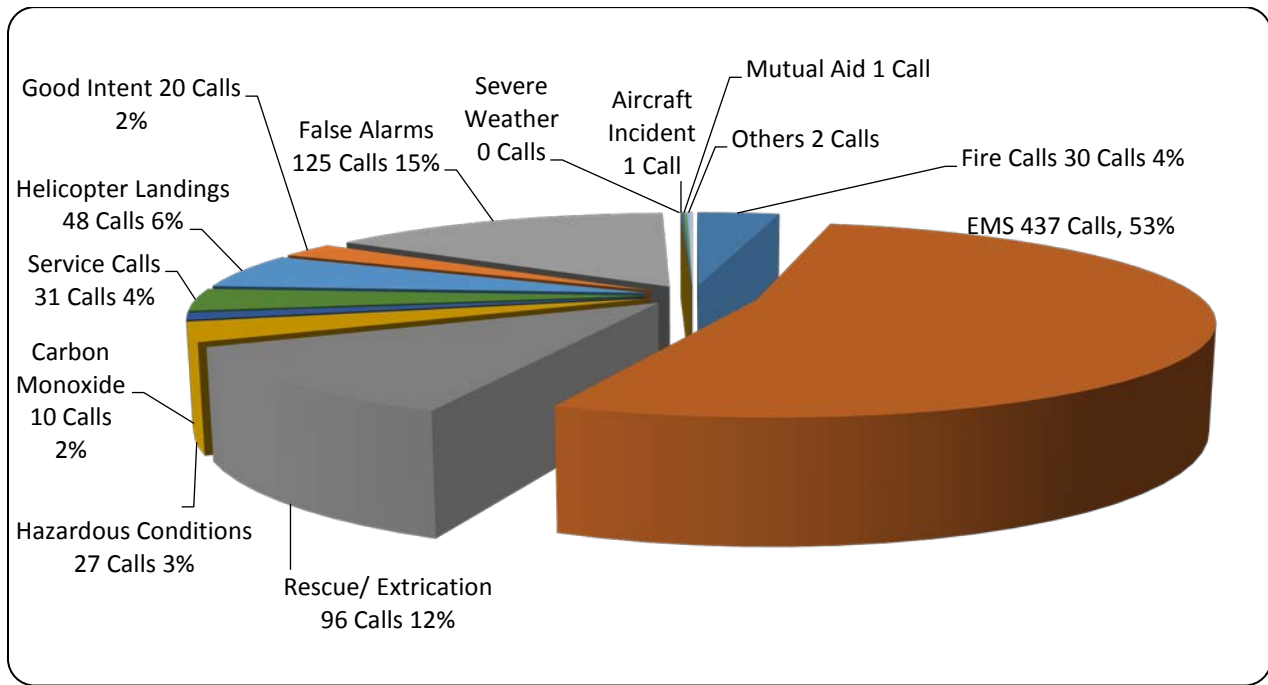


Figure 4.2: Incident Types

4.1. Fire/Rescue Responses

The fire/rescue responses are broken down based on month, day of the week and time of day as shown in **Figure 4.3**, **Figure 4.4** and **Figure 4.5**, while the length of time devoted to fire incidents is illustrated in **Figure 4.6**.

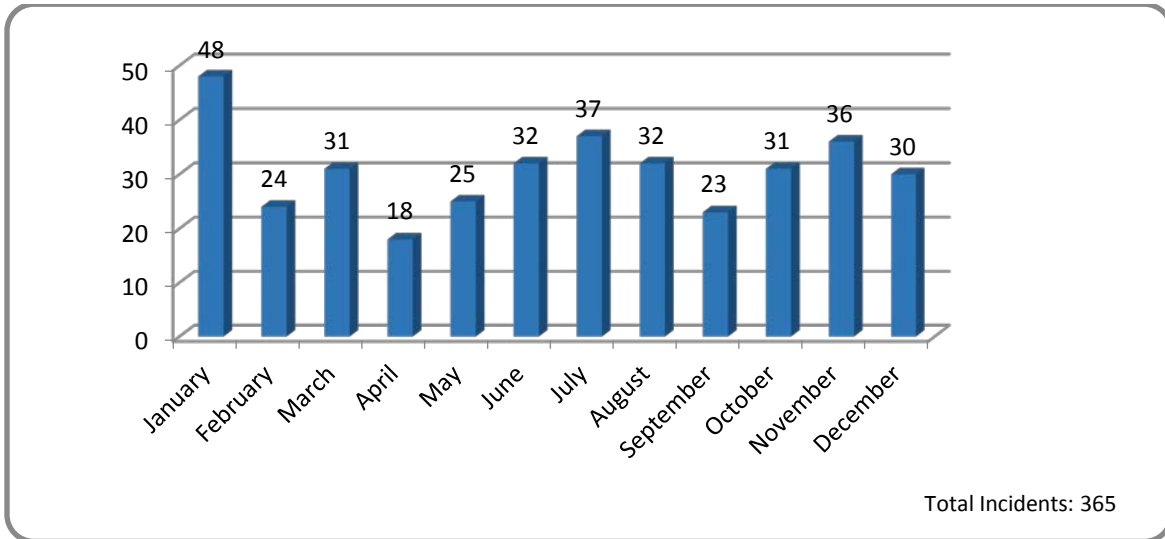


Figure 4.3: Fire Incidents by Month

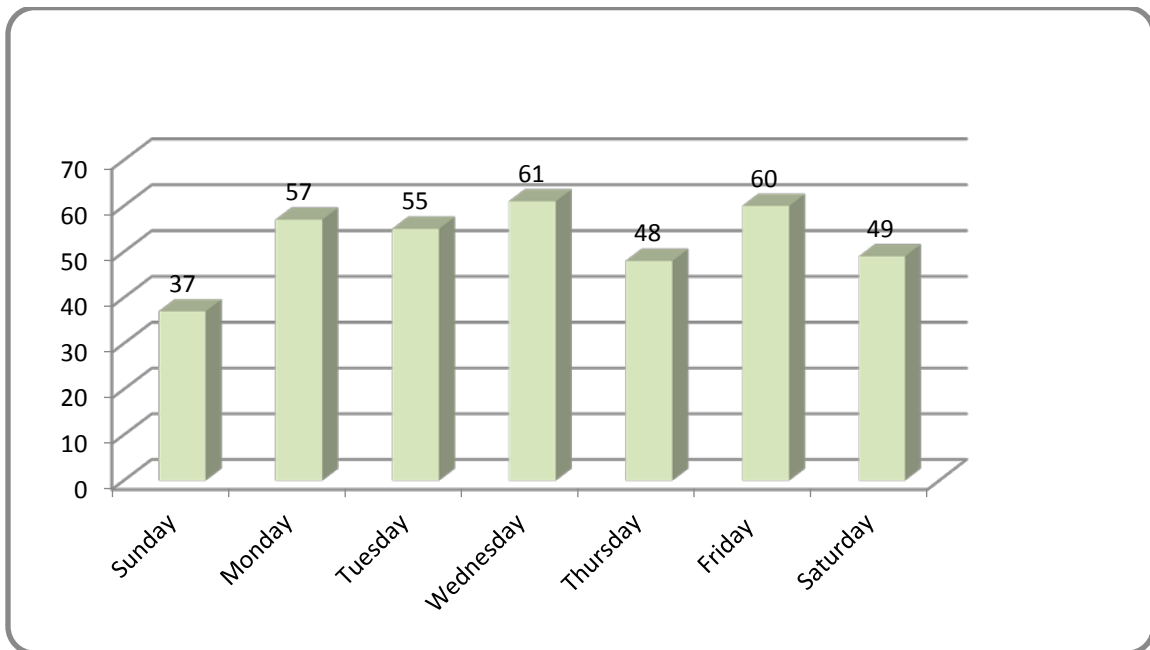


Figure 4.4: Fire Incidents by Day of Week

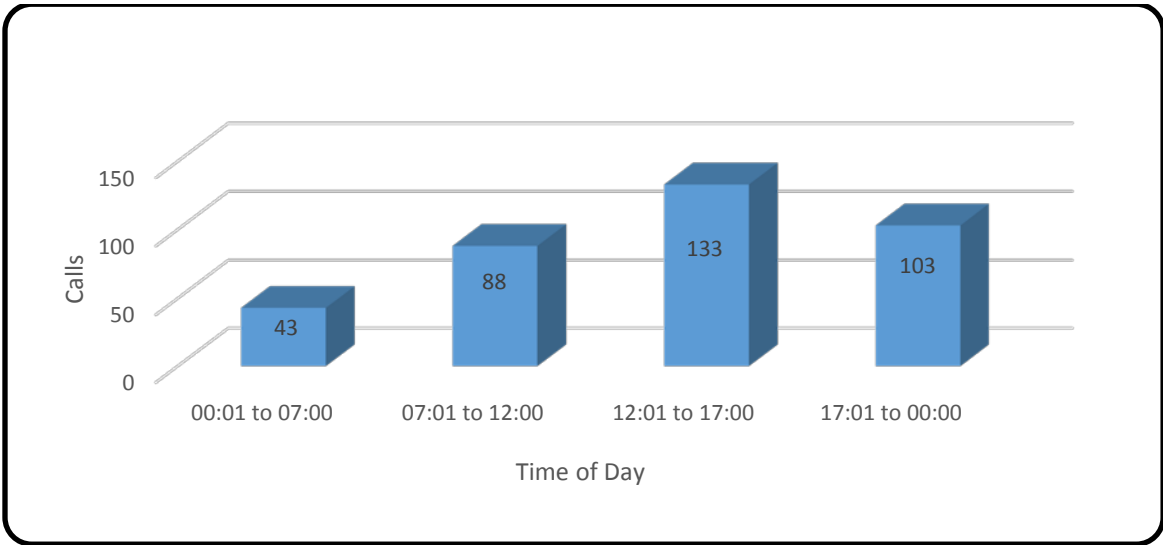


Figure 4.5: Fire Incidents by Time of Day

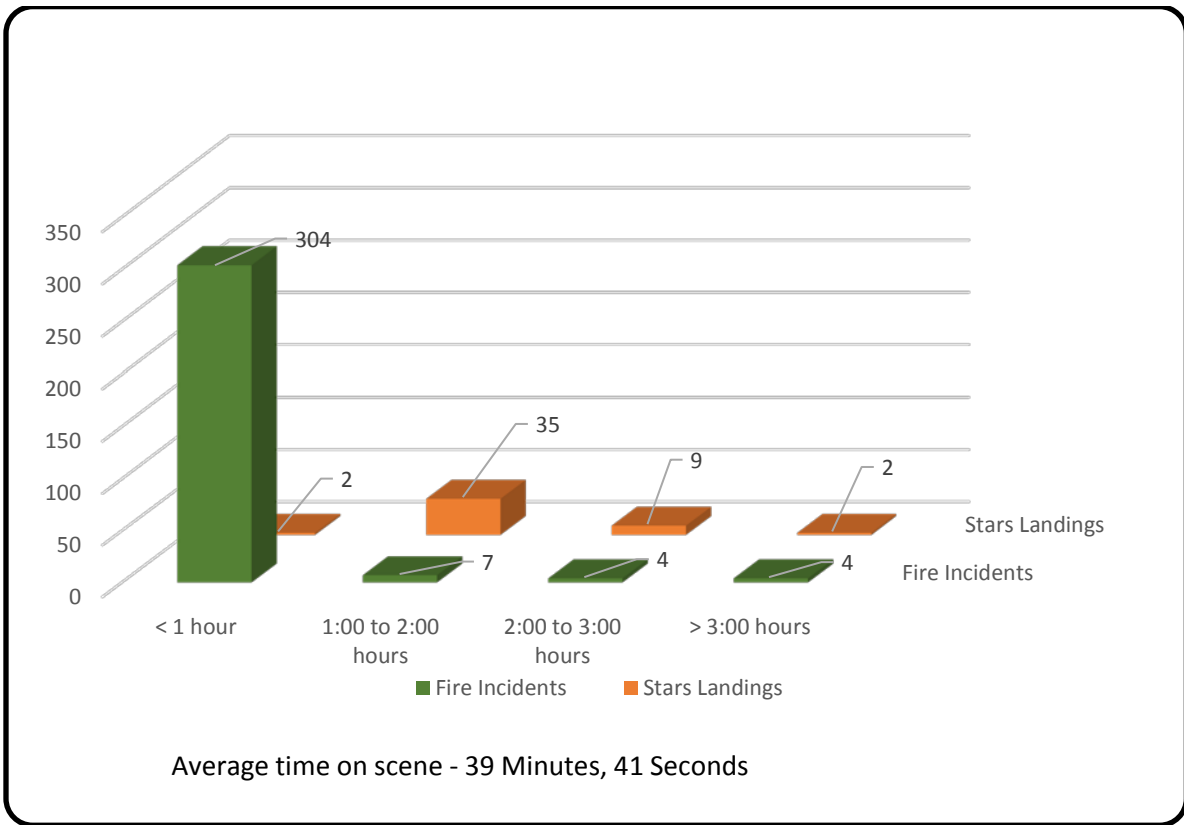


Figure 4.6: Fire Incident Duration

Alarm Levels as shown in **Figure 4.7**, in essence, define the size and scope of the incident. The majority of calls are first alarm and are handled by the on-duty crew. Second alarm calls

include those in which the four assigned auxiliary are called in to assist. Third alarm calls have four auxiliary respond to the call as well as the off-duty platoon respond to the hall. A general alarm is a call for all hands on deck. Everyone who is able is to respond.

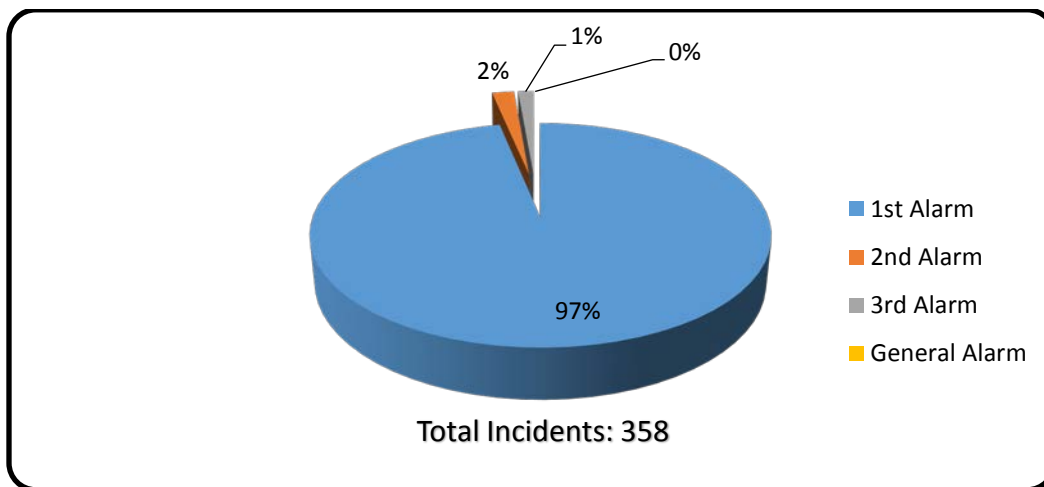


Figure 4.7: Alarm Level 2016

False Alarms, as illustrated in **Figure 4.8**, continue to be a drain on resources and a large cost the taxpayer.

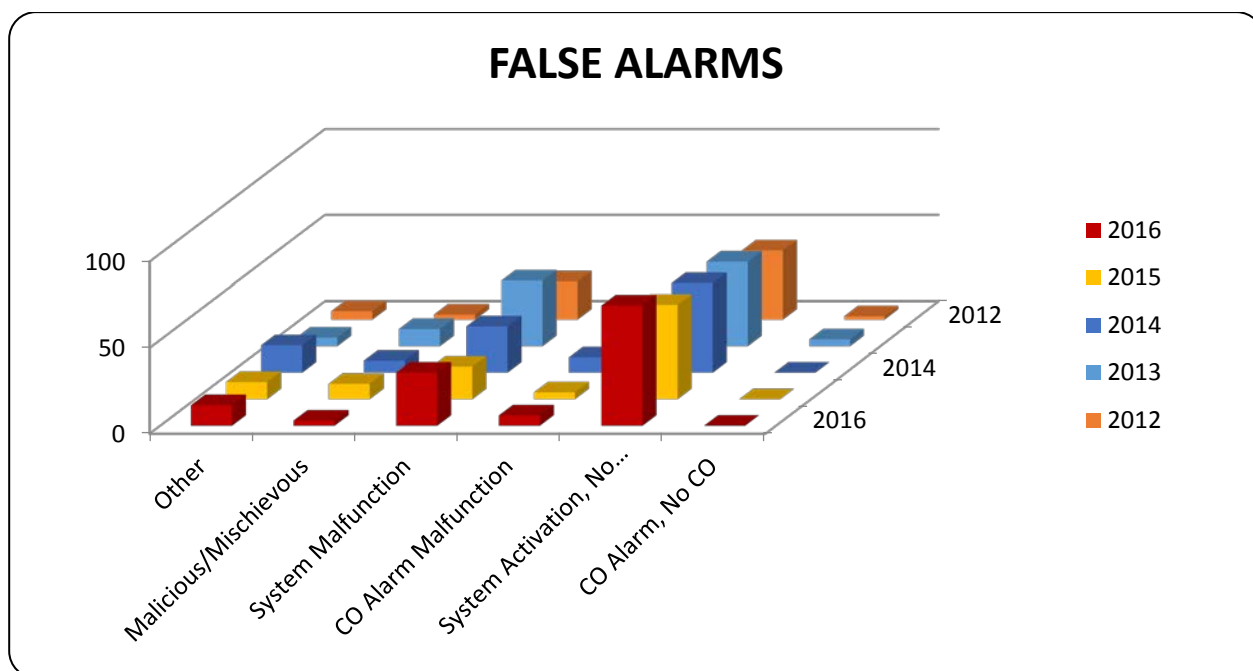


Figure 4.8: False Alarms

Property loss in 2016, as shown in **Figure 4.9**, was much higher than normal due to a single event in which two residences suffered significant fire damage. 2015 also saw an elevated loss of \$904,345 due to the arson fires on Roberts Street.

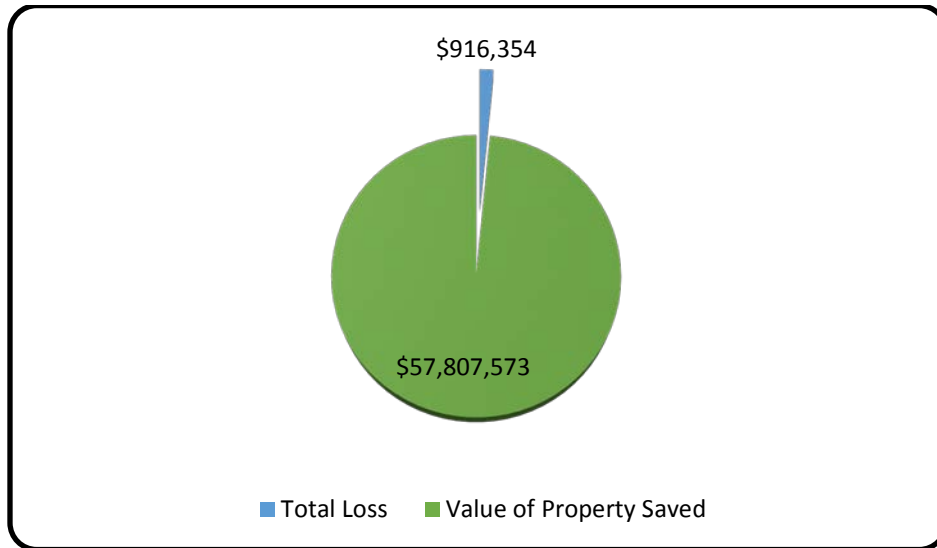


Figure 4.9: Value of Property Saved

The Swift Current Fire Department responds to the rural municipalities surrounding the City for mutual aid support as well to fulfill contracts that are currently in place between the department and the rural municipalities. **Table 4.1** shows the rural emergency responses completed in 2016.

Table 4.1: Rural Responses

Rural Municipality	Fire	Vehicle Ext	Rescue	Hazmat	Other	Total	Dollar Loss
RM of Bone Creek #108	-	-	-	-	1	1	-
RM of Coulee #136	1	-	-	-	-	1	\$60,000
RM of Swift Current #137	2	3	-	2	5	12	\$65,000
RM of Webb #138	-	1	-	-	-	1	-
RM of Gull Lake #139	-	-	-	-	1	1	-
RM Excelsior #166	3	4	-	-	1	8	\$5,000
Total	6	8	-	2	8	24	\$130,000

4.2. EMS Responses

The department also responds to all EMS calls that are life threatening in nature in accordance with an agreement with Swift Current Ambulance. The EMS incidents are shown

by month, day of the week and time of day as per **Figure 4.10**, **Figure 4.11** and **Figure 4.12** respectively. The EMS incident duration is illustrated in **Figure 4.13**.

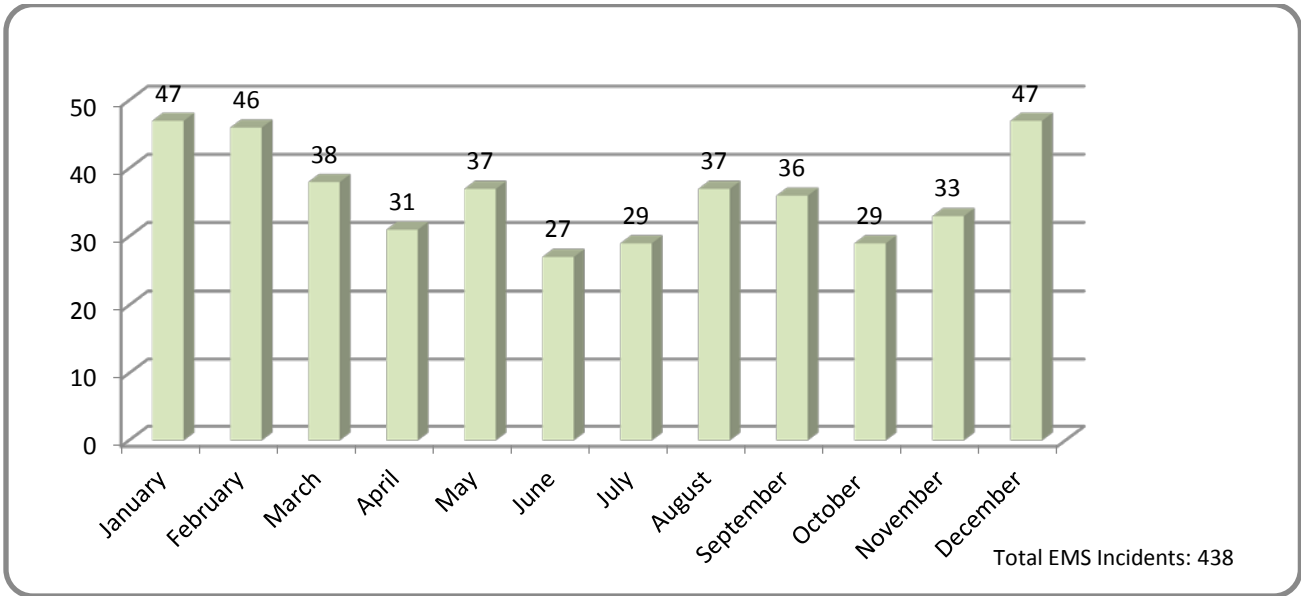


Figure 4.10: EMS Incidents by Month

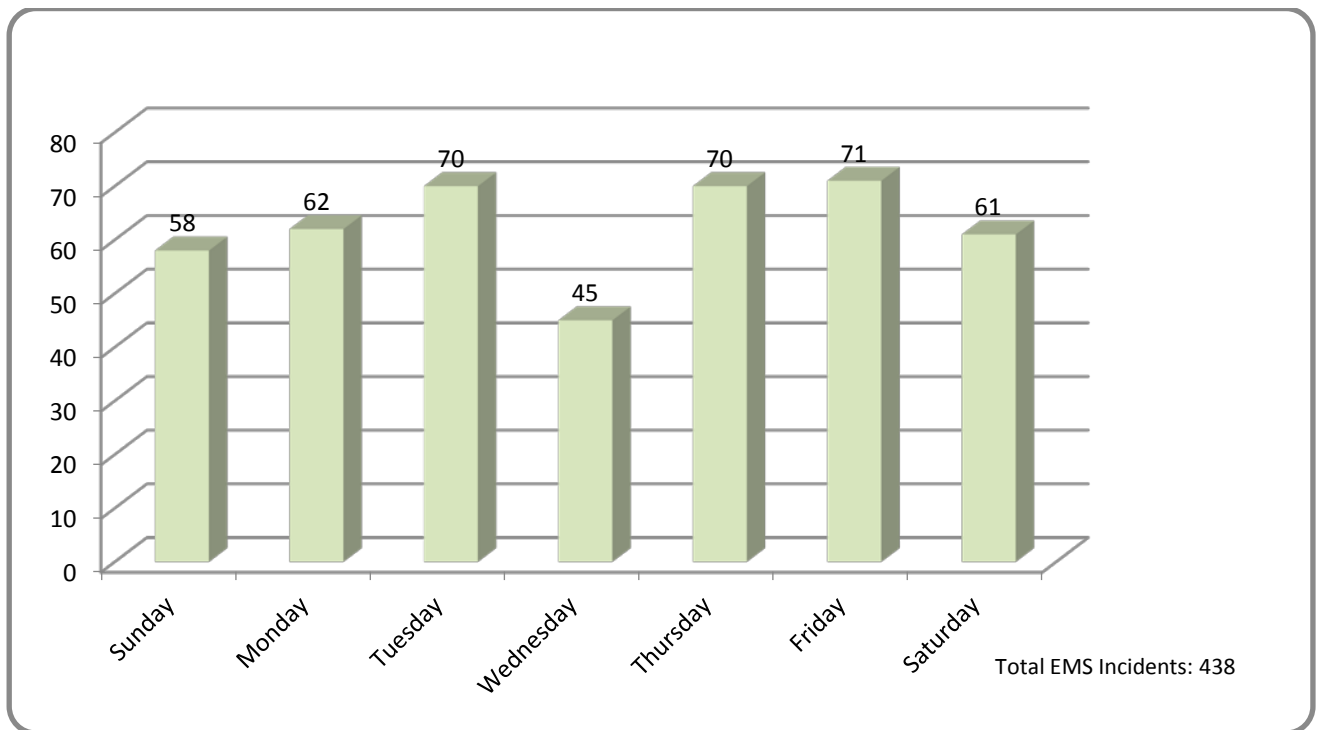


Figure 4.11: EMS Incidents by Day

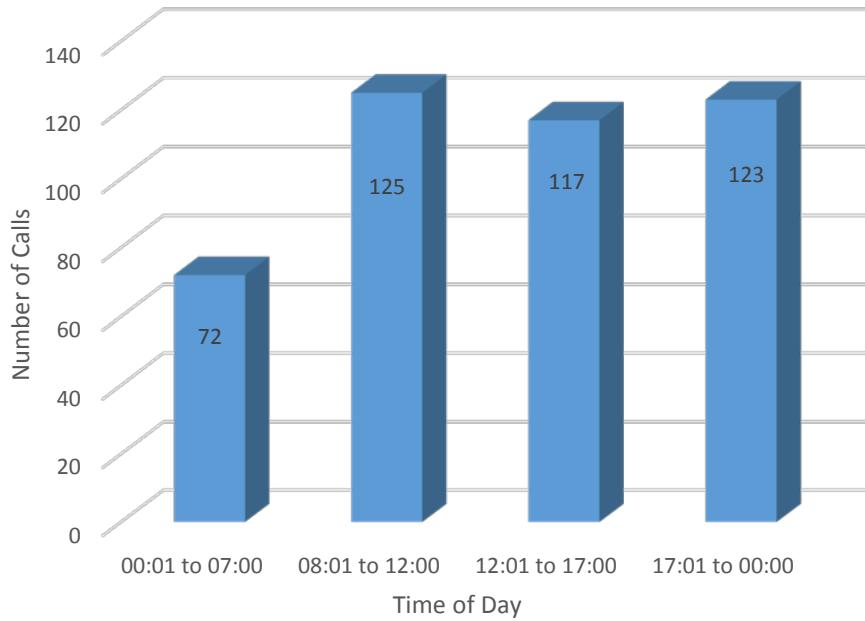
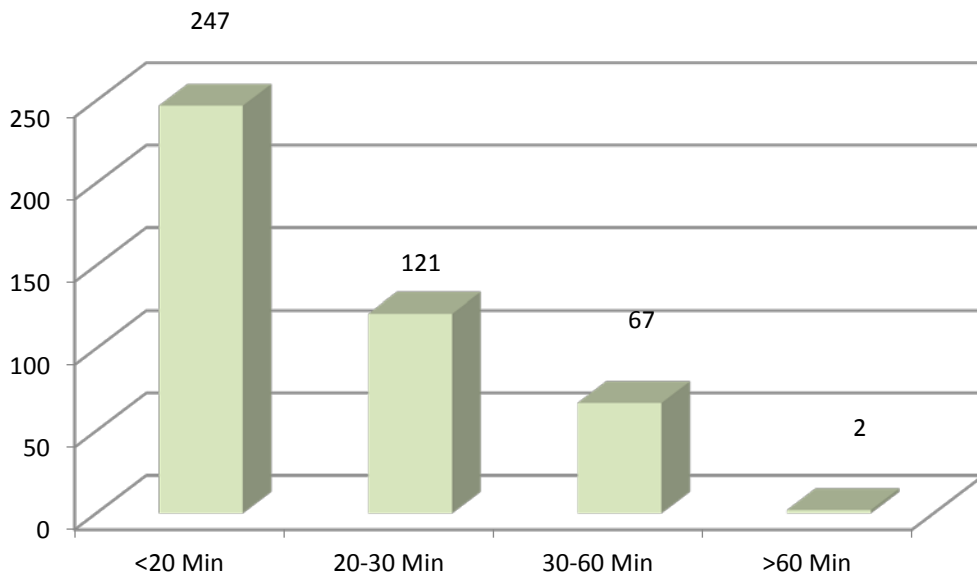


Figure 4.12: EMS Incidents by Time of Day



Average time on scene - 20 Minutes, 59 Seconds

Figure 4.13: EMS Incident Duration

5.0 DEPARTMENT'S FLEET

The department's fleet consists of apparatus, command, support and historical vehicles.

5.1. Apparatus

The apparatus vehicles include two engines, a ladder truck, a tanker as well as a utility truck. These vehicles are used to respond to emergency incidents on a daily basis.

5.1.1. Engine 3

This is the newest engine in the fleet. Engine 3 is a rescue pumper and is the first responding unit to any emergency within the City. This vehicle is used for fire suppression, vehicle extrication and general rescue. It also carries equipment for Basic Life Support (BLS).



Table 5.1: Engine 3 Characteristics

Vehicle ID	Model	Year	Age	Water Tank	Pump	Year of Replacement	Hours 2016	Km 2016
E3	Fort Garry / Spartan	2014	3	2614 L	5000L/min	2039	335	4705

5.1.2. Engine 2

Engine 2 is a rescue pumper which is used as the first responding unit to rural incidents and is the second responding unit for in-City calls. It also carries a full complement of extrication tools as well as BLS equipment.



Table 5.2: Engine 2 Characteristics

Vehicle ID	Model	Year	Age	Water Tank	Pump	Year of Replacement	Hours 2016	Km 2016
E2	Fort Garry / Spartan	2002	15	2700 L	7000L/min	2027	39	766

5.1.3. Ladder 2

Ladder 2 is the largest truck in the fleet measuring 13.8m long and weighing 67,000lbs. This is a versatile apparatus used for both rescue and firefighting. The ladder has a reach of over 30m and can be used for multiple rescue purposes including high angle rescue. This truck has a powerful pump suitable for getting large quantities of water to elevated positions.



Table 5.3: Ladder 2 Characteristics

Vehicle ID	Model	Year	Age	Water Tank	Pump	Year of Replacement	Hours 2016	Km 2016
L2	Fort Garry / Spartan	2006	11	1350 L	7000L/min	2036	58	530

5.1.4. Tanker 2

Tanker 2 is a pumper but its primary role is that of a water tender. With the ability to carry 9100L of water this truck is used to supply water for the rural incidents as well as urban calls where there is no hydrant access.



Table 5.4: Tanker 2 Characteristics

Vehicle ID	Model	Year	Age	Water Tank	Pump	Year of Replacement	Hours 2016	Km 2016
T2	Fort Garry / Freightliner	2013	4	9100 L	5000L/min	2038	67	1633

5.1.5. Utility 1

Utility 1 is a 4x4 vehicle that is primarily used for wildland firefighting and rapid medical response. This unit will also respond to all water rescues in the summer and ice rescues during the winter.



Table 5.5: Utility 1 Characteristics

Vehicle ID	Model	Year	Age	Water Tank	Pump	Year of Replacement	Hours 2016	Km 2016
U1	Ford	2008	9	832 L	300L/min	2023	505	10154

5.2. Command Vehicles



Command 1 is used by the Deputy of Prevention. This is a 2009 Chevrolet Blazer that is scheduled to be replaced in 2019.



Command 2 is a 2010 Chevrolet Impala used by the Fire Chief. This vehicle is set to be replaced in 2020.



Command 3 is a 2010 Dodge Ram used by the Deputy of Operations. This unit is scheduled for replacement in 2020.

5.3. Support Vehicles



Rescue 2: The Rescue 2 trailer is used to store the department's specialty equipment for such things as high angle rescue, confined space rescue, and ice/water rescue.



HazMat 2: The Hazmat 2 trailer carries a variety of equipment necessary for Hazardous Material responses.



Rescue Boat: The rescue boat is an inflatable Zodiac with a 60HP Jet outboard engine. This unit is used for all types of water rescue on the Swift Current Creek and in surrounding areas.

5.4. Historic Apparatus

5.4.1. Ladder 1

Ladder 1 was originally a horse drawn apparatus that was converted to a fifth wheel trailer. The unit was powered by a 1929 Chevrolet with a straight 6 flathead gasoline engine. In service between 1929 and 1957, it carries 7 ladders, several pike poles up to 15' long and a Browder Life Saving Machine used to catch people jumping from buildings. Currently this truck is on parade duty and is a crowd favourite.



Table 5.6: Ladder 1 Characteristics

Vehicle ID	Model	Year	Age	Seats	Ladders	Retired
L1	Chevrolet	1929	84	2	7	1957

5.4.2. Pumper 4

Pumper 4 is a 1940 Dodge built with a commercial chassis with an enclosed cab, powered by a straight 6 gasoline engine. This is believed to be Swift Current Fire's first apparatus with an enclosed cab! In service for 10 years this versatile pumper would be used for wildland and smaller in fires within the City. Pumper 4's current assignment is parade duty.



Table 5.7: Pumper 4 Characteristics

Vehicle ID	Model	Year	Age	Water Tank	Pump	Retired
P4	Dodge	1940	77	860 L	360L/Min	1949

5.4.3. Pumper 3

Pumper 3 is a 1969 King/Seagrave. This truck was originally ordered with Red and White Paint but was later repainted Lime and White to match the department colours at the time. This unit is powered by a 549 cubic inch gasoline engine delivering 285 horse power. This truck was in service for 33 years and now serves on parade duty in retirement.



Table 5.8: Pumper 3 Characteristics

Vehicle ID	Model	Year	Age	Water Tank	Pump	Retired
P3	King Seagrave	1969	46	2250 L	4700L/Min	2002

6.0 MASTER PLAN UPDATE

2016 saw the completion and adoption of the Fire Department Master Plan by City Council. The Master Plan includes four main goals with several principles designed to meet those goals. Following is an update on those goals.

6.1. Goal 1

“We will provide service excellence to make Swift Current “A Safe and Caring Community” where people choose to live, work and play.”

Principle #	Principle	Action/Results	Rating		
			Requires Improvement	In Progress	Success
1.1	SCFD shall have fire response service level targets that achieve the efficient and effective deployment of resources.	See Appendix A for details.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1.2	SCFD shall have personnel service level targets that maximize staffing levels to allow for efficient and effective use of time during daily routing duties as well as providing an effective response to emergency incidents.	Maintaining 16 auxiliary on staff and having a minimum of three respond to emergency calls when required can be challenging at times. It may be worth considering increasing the auxiliary from 16 to 20.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1.3	SCFD shall annually review the general condition of the fire department facilities and evaluate future replacement plans to be proactive in responding to the cities growth plan.	Water quality testing was completed in 2016 with an air quality test scheduled for 2017. Bathroom and dormitory upgrades were completed along with a new roof installed on the original structure. Additional work is needed to meet codes and a new building will be required in the future.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1.4	SCFD will continue its fire apparatus and service vehicle preventive maintenance and life cycle programs to guide the effective and efficient management of resources.	The current fleet of apparatus are modern and well maintained. SCFD is very proud of its equipment.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

6.2. Goal 2

“We will value employee growth, involvement, and development.”

Principle #	Principle	Action/Results	Rating		
			Requires Improvement	In Progress	Success
2.1	SCFD shall maintain inclusive recruitment practices that reach out to the entire community and utilize hiring standards that are able to attract and enable the selection of the best and most qualified candidates.	SCFD currently has one female full time and two female auxiliary firefighters. All firefighters, both full time and auxiliary, take the same basic training and meet the same fitness requirements.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2.2	SCFD shall continue to ensure that all personnel possess the required core competencies which are maintained and upgraded through ongoing training, education and certification.	Please see Table 3.2 and Table 3.3 for education taken in 2016. SCFD has one of the highest trained departments in Saskatchewan and is a leader in the country.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2.3	SCFD shall provide safety, health and wellness programs that contribute to the long term well-being of its personnel.	Physical and mental health are a top priority at SCFD. Air and water testing are one of many steps taken to ensure a safe environment. Annual physicals and fitness testing are also completed for each full time firefighter.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2.4	SCFD shall develop collaborative strategies with the employees to enhance communication and feedback opportunities throughout the entire organization for self-improvement of personnel and operational priorities.	The lines of communication are always open through the normal chain of command as well as with the management of the department.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

6.3. Goal 3

“We will continue to strengthen, develop and enhance stakeholder partnerships.”

Principle #	Principle	Action/Results	Rating		
			Requires Improvement	In Progress	Success
3.1	SCFD shall have an in-depth fire inspection and investigation program in the community.	All full time firefighters are trained and appointed as Level II municipal inspectors. As part of their regular duties they complete a set number of inspections monthly.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3.2	SCFD shall use a community hazard, risk and value assessment program as a management tool to build “A Safe and Caring Community”.	SCFD is constantly analyzing the risk as the City and the demographics change. New buildings are toured during construction and again once construction is complete.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3.3	SCFD shall improve upon existing educational and community based prevention programs that target “At Risk” populations and help foster community involvement and ownership of public safety initiatives.	Public education continues to be a top priority for the department. Protection through prevention is key.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3.4	SCFD shall enhance relationships with the community at large and, as an integral regional service partner, will work closely with other front line agencies, neighboring municipalities and national and international peers.	The way SCFD, Swift Current Ambulance and the RCMP work together in the City is a model other areas strive to achieve.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3.5	SCFD is committed to partnering with the Swift Current Fire Fighters Association using an internal collaborative approach to problem solving and decision making.	The relationship between the City of Swift Current and the Swift Current Firefighters is both currently and historically a healthy and strong one. Both parties continue to work hard to maintain this relationship.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

6.4. Goal 4

“We will ensure services are comprehensive, effectively integrated and sustainable.”

Principle #	Principle	Action/Results	Rating		
			Requires Improvement	In Progress	Success
4.1	SCFD shall regularly monitor, report and evaluate its progress towards its Master Plan goals in support of the City of Swift Current’s strategic plan “The Next 100 Years” and the stated objective of “A Safe and Caring Community”.	The department consistently measures the progress against the goals that have been set so it can be understood how and if the goals are being met.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4.2	SCFD shall be open to considering future opportunities that enhance municipal revenue streams, improve efficiencies and maintain appropriate levels of essential services.	The department consistently looks for ways to increase efficiency and potential revenue streams. i.e. The wind tower rescue agreements.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4.3	SCFD shall follow an integrated approach to ensuring “A Safe and Caring Community” through fire prevention, public education, emergency response and rescue services, medical aid, environmental protection and emergency preparedness planning.	Swift Current Fire Department delivers programs such as the smoke alarm campaign, Fire Prevention Week and hydrant testing to name a few that ensure people are safe and the infrastructure is operational.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4.4	SCFD shall research innovative programs and partnership opportunities that help continuously improve overall service delivery, build capacity and enhance community ownership of the department.	At SCFD it is the culture to be a leader in the industry continually looking for ways to improve.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

APPENDIX A

The service level targets are as follows:

#1. A 7 minute (420 second) or less response time for the arrival of the first engine company at fire rescue incidents, for 90% of all requests for emergency service in non-sprinklered areas of the City.

#2. A 7 minute (420 second) or less response time for the arrival of the first pumper company with Basic Life Support (BLS) capability at life threatening emergency medical incidents, for 90% of all requests for emergency service.

#3. An 11 minute (660 second) or less response time for the arrival of the first engine company at fire rescue incidents, for 90% of all requests for emergency service in residential sprinkler areas of the City.

#4. An 11 minute (660 second) or less response time for the arrival of a full alarm assignment of a minimum of 8 firefighters at a suppression incident, for 90% of all requests for emergency service.

Results: Fire/Rescue

Overall response targets were met. When broken down into sectors of the City, the target was not met for calls in district 2 and 28 however both were missed by less than 1 minute.

Results: EMS

Again, overall the defined target was met. When looked at by district, some calls did not meet standards. 8 calls fell outside of the metric with 7 being missed by less than 1 minute. 7 of these calls were in district 6 and district 40 which are geographically remote areas of the City. Considering the 2nd Ave overpass was out of service for 6 months the department was pleased with the response times that were achieved this year.

Note:

Leaders should be aware that because of our numerous fire prevention activities, our crews and trucks are often out of the fire hall and respond from where they are working. This helps rationalize those targets that may have been missed.

Figure A.1 shows the number of Fire Calls and EMS Calls contrasted by the number of calls in which the department did not meet the defined response time target.

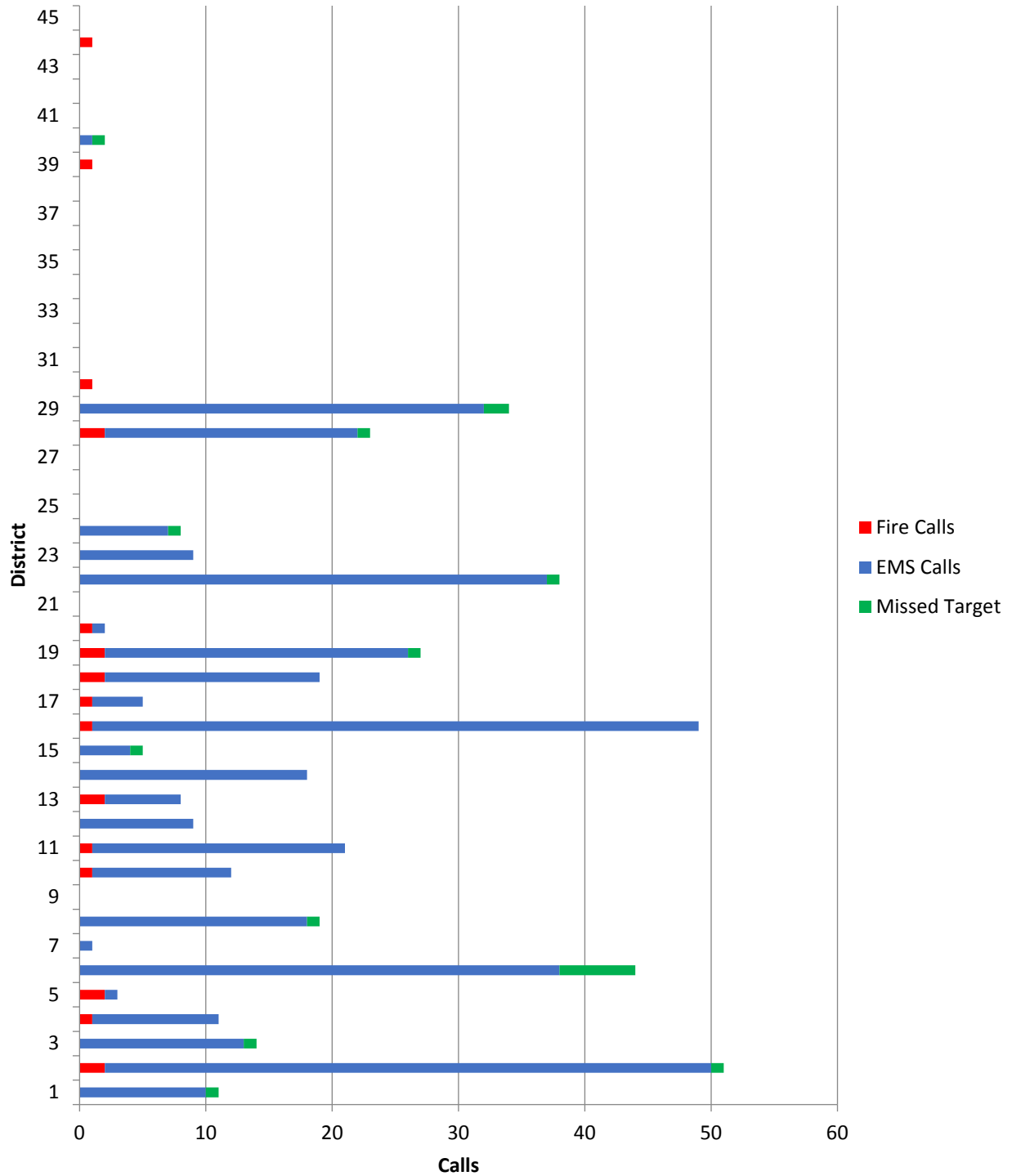


Figure A.1: Call Volume by District

Figure A.2 shows total Fire Calls including those for which the department did not meet the response time target. Of the missed calls, all were missed by less than 1 minute.

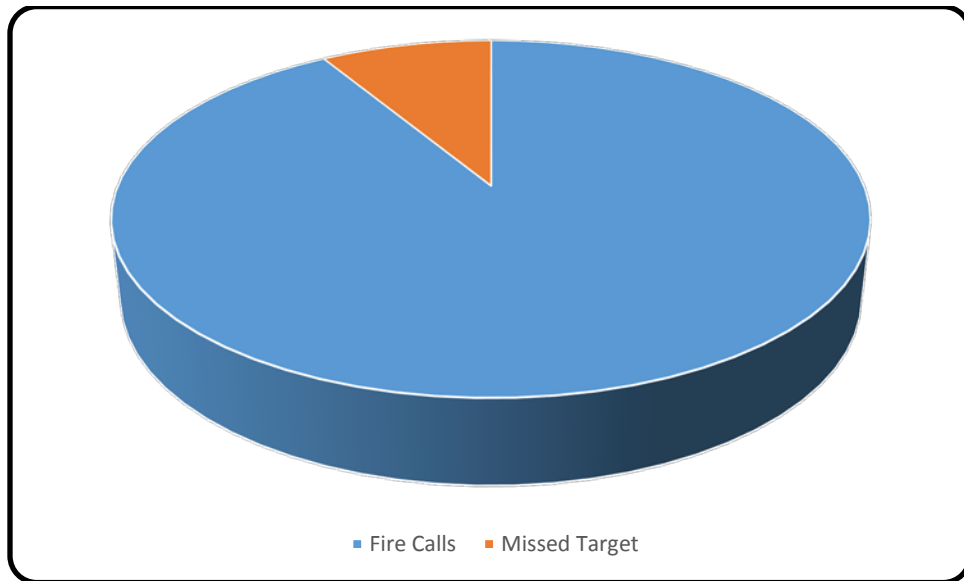


Figure A.2 – Fire Calls

Figure A.3 shows total EMS Calls including those for which the department did not meet the response time target. Again, the majority were missed by less than 1 minute and were in the farthest response areas of the city.

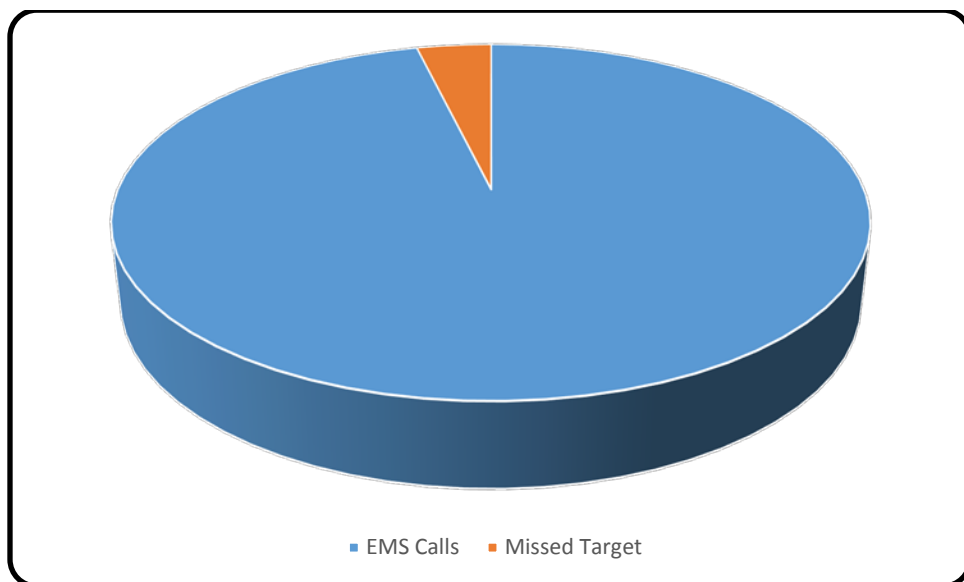


Figure A.3 – EMS Calls



Contact us:
Swift Current Fire Dept
236 Chaplin St East
Swift Current, SK
S9H 5B2
Ph: 306.778.2760
Fx: 306-778-9191

fire@swiftcurrent.ca
Follow us on Twitter
@CitySCFire
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SwiftCurrentFireDepartment